

Elect GLE's Board of Directors



Bill Scott
Great Lakes Energy
President/CEO

If you're a Great Lakes Energy member in District 3, 4 or 5, please read the candidate information inside your July/August issue of Michigan Country Lines and cast your vote with the mail-in ballot attached to the magazine cover. For all other

members, your opportunity to vote will next come in 2018 or 2019.

Every co-op, whether it's your credit union or a farm co-op – follows the basic principle of one member, one vote. Most often you are asked to vote to elect fellow members who will represent you on the board of directors. These folks are your friends, neighbors and fellow residents of your community.

Simply cast your vote from the comfort of your home and drop the postage-paid ballot in the mailbox. Voting is that simple and convenient. If you lose or accidentally throw away the ballot, contact us and we'll send you another one.

Members vote for directors once every three years. In my case, I'm a GLE member from Emmet County. My next opportunity to vote will come next year.

Part of the value of being a cooperative member is everyone's vote carries equal weight. Whether it's a business with several owners or a small home with a single owner, each has one membership and one vote. In the case of a husband and wife, their joint membership entitles them to one vote.

The nine directors on the board are elected from each district for a three-year term.

Co-ops believe in the power of human connections and encourage your participation in the board election. If you live in districts 3, 4 or 5, please exercise your right to vote. It's the cooperative difference.

Learn more about the candidates and how you can become involved at gtlakes.com/board-of-directors

DISTRICTS BY COUNTY

2017 ELECTION

DISTRICT 3 – Antrim County

DISTRICT 4 – Otsego, Montmorency, Oscoda and Crawford counties

DISTRICT 5 – Grand Traverse, Kalkaska, Manistee, Missaukee and Wexford counties.

Tell us how we're doing!

You could win a \$25 gift of energy.

We'd like to hear from you. Have you had a positive interaction with a GLE employee either on the phone or in-person? Tell us about it and you could win a \$25 gift of energy.

Contact us with specific details of the interaction, including the employee name, by phone, mail or email. You can even post the comment through a form on our website or on our Facebook page. We'll print all of your great comments in our employee newsletter. Employees who are recognized will be entered in a quarterly, random prize drawing. Plus we'll award the member who submits the feedback for the winning employee a \$25 gift of energy!

We appreciate your feedback! We also welcome any suggestions or concerns with our service. While we won't print these in our employee newsletter, we will work with you to resolve your concern as quickly as possible.

Contact us with your feedback today.

Please be specific and include the employee name.

888-GT-LAKES

glenery@glenergy.com

gtlakes.com/submit-employee-feedback

facebook.com/greatlakesenergy



Cool Savings

Stay comfortably cool with a heat pump this summer and enjoy the cool savings, too. Save all year long as well because heat pumps heat and cool.

Qualifying Great Lakes Energy members whose primary heating system is a heat pump (ground or air-source) can have it separately metered at a lower kilowatt-hour (kWh) rate.

The efficient electric heat rate offers a 3 cents per kWh credit year-round for qualifying ground-source heat pumps. Qualifying air-source heat pumps can receive the credit during the heating season (bills rendered November through May).

Electric heat pump must meet these energy efficiency standards to qualify for the lower rate:

Geothermal System - minimum requirements of EER 17.1 COP 3.6 for closed loop water-to-air; EER 21.1 COP 4.1 for open loop water-to-air; EER 16.1 COP 3.1 for closed loop water-to-water; EER 20.1 COP 3.5 for open loop water-to-water; EER 16 COP 3.6 for direct geoechange.

Air-Source Heat Pump - minimum requirements of HSPF 8.5, EER 12.5, & SEER 15 for split systems and HSPF 8, EER 12 & SEER 14 for package systems.

Rebates of \$500 (ground-source) and \$250 (air-source) are available for qualifying systems. For more information on the rebates and lower rate, call us at **888-485-2537, ext. 8957**, or email us at: glenergy@glenergy.com.

Additional heat pump rebates up to \$500 are available through our Energy Optimization program. Visit michigan-energy.org or call **877-296-4319**.

The Michigan Geothermal Energy Association offers more information about heat pumps and dealers in your area. Visit earthcomfort.com.



Looking Out for You

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FAX: 231-582-6213

facebook.com/greatlakesenergy

Great Lakes Energy is an equal opportunity provider and employer.

UTILITY POLES ARE NOT BULLETIN BOARDS

Think before you post that sign!

Staples, nails and tacks used to hang signs and fliers create dangerous obstacles for electric lineworkers.

Their jobs are dangerous enough – help us keep them safe!



Pay Your Way

Find the method that works best for paying your Great Lakes Energy bill. Choose any of the following Pay Your Way options:

AutoPay: Your payment is automatically deducted each month from either your checking account, credit card or debit card.

ePay: Pay online at my.gtlakes.com. Make a one-time payment with a check or credit card. Enroll in e-billing to stop receiving paper bills.

PhonePay: Either speak to a GLE representative or pay at any time by using our automated pay-by-phone service. We accept payment by credit card or check over the phone.

Pay Stations: Visit any of the local participating businesses that will accept payments for Great Lakes Energy bills (no past due amounts).

FlexPay: Pay for your electricity in advance and manage your electricity use on a daily basis. No late fees, no reconnect fees and no deposits involved with this plan.

Mobile App: Download the Great Lakes Energy mobile app (for Apple and Android) to pay your bill and get the latest news about GLE programs and services.

You can also visit any of our eight GLE offices and make your payment in person or using our drop-box.

Contact us for more information.

