

# GREAT LAKES



Great Lakes Energy (GLE) is committed to delivering hometown service. We're ready to make your new construction service installation as simple and efficient as possible.

#### YOUR NEW CONSTRUCTION TEAM

GLE offers a skilled team of service coordinators and design technicians committed to your success. Your calls and emails will be returned within two business days.

 Office hours are 7:30 a.m. - 4 p.m. Monday through Friday. Contact information is listed below.

## YOU'RE MORE THAN A CUSTOMER, YOU'RE A MEMBER.



1-888-485-2537, ext. 1910

memberservicecoordination@glenergy.com



# ENERGY INSTALLATION Important Things to Know

#### Before We Start:

Please stake all facilities. These include:

- Property lines
- The four corners of the business and other proposed buildings
- Desired meter location(s)
- Underground member-owned facilities (well, septic, propane lines, sprinklers, etc.)



# 1. APPLYING

- A \$75 non-refundable application fee is required. Please submit a check or discuss payment options with our office.
- This step may take 4-8 weeks depending on our waiting list and seasonal demands. Jobs are typically performed on a first come, first serve basis.
- GLE will contact you with any questions or follow up.



## 2. DESIGN

- Failure to mark the desired location of service will result in job delays and/or additional charges.
- Stake all facilities listed above.
- Upon request, a field design technician will meet with you on-site to discuss options.
- Next, GLE will perform a site visit and design the most economical route for electric service installation, place flags marking the proposed route, and determine a cost estimate.
   Major changes to this design may result in job delays and extra fees.



# Things to Know About Our Work

- We may dedicate separate crews to complete installation depending on project size and complexity.
- Site readiness, supply chain delays, seasonal demands, and adverse weather may delay installation.
- We'll use large trucks and heavy equipment, so please use caution near the construction area.
- When trenching, we'll backfill dirt in the trench without leveling.
- Final restoration is your responsibility.



#### **3. PRE-CONSTRUCTION**

- GLE will contact MISS DIG to mark all underground public utilities such as electric, gas, phone, etc.
- GLE will supply easement forms, but member is responsible for gathering signatures for surrounding parcels as required for the installation.
- GLE may require some tree clearing be performed by GLE contractors for safety.
- GLE is not responsible for damages to any unmarked facilities.



#### 4. CONSTRUCTION/INSTALLATION

- Installation typically takes up to 15 business days after step 3 is completed. Outages or weather may increase this time.
- GLE construction crews will come to the site and install facilities as designed and leave the site ready for final restoration by the member.



## **5. CONFIRMATION**

• We will contact you after the meter has been set and energized.



1-888-485-2537, ext. 1910

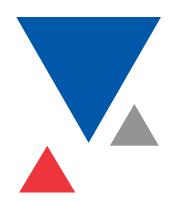
memberservicecoordination@glenergy.com truestreamfiber.com

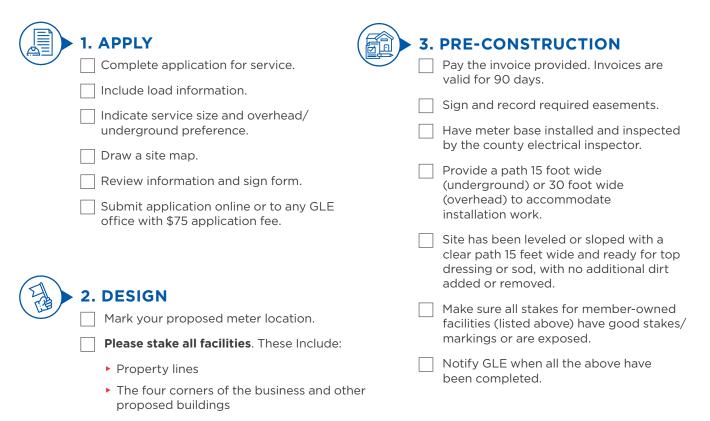
gtlakes.com

# ENERGY INSTALLATION Member Checklist

#### \*Keep this page for reference.

Place this checklist side by side with the "Important Things To Know" page to ensure you have all the information you need.





 Underground member-owned facilities (well, septic, water lines, propane lines, sprinklers, etc)

After this GLE construction crews will come to the site and install the facilities as designed and leave the site ready for final restoration by the member. We will contact you after the meter has been set and energized.





# commercial electrical service Application

Thank you for contacting GLE with your request for electrical service. Please complete this Electrical Service Application and return it to GLE as soon as possible.

Upon receiving the completed application a member service coordinator will contact you to establish your electric account and start your work order.

Name: Mailing Address: City, State, Zip:	Return completed form to Great Lakes Energy, 1323 Boyne Avenue, Boyne City, MI 49712 or scan and email to memberservicecoordination@glenergy.com.					
A \$75.00 non-refundable application fee is required. Please submit a check or discuss payment options with our office.						
ACCOUNT INFORMATION						
New Member     Current Member     Prior Member       Primary Phone:	Preferred Contact Method: Primary Phone Email Secondary Phone: Email Address:					
TYPE OF SERVICE (Check all that apply)						
New       Relocate       Commercial Indoor       Upgrade       Temporary       Other       Outdoor         Service       Service       Cultivation (Separate load schedule sheet required)       Service       Service       Service       Structure       Light						
SERVICE INFORMATION						
SERVICE LOCATION       New Service Address:         Nearest Electric Pole #:       Nearest         Most new services require an easement for GLE to install and m       on deed, and all spouses whether or not they appear on the deed         Do you currently own the property?       Yes       No         Builder/Elec. Contractor Name:	naintain our equipment on your property. Please list all names					
	Flione					
SERVICE VOLTAGE 1 phase, 3 wire, 120/240 3 phase, 4 wire, Wye, 120/208 3 phase, 4 wire, Wye, 277/480 Other (must be approved)						
200 Amp         400 Amp         Phase Cond	R (Member-provided for service over 400 Amp) _ runs of (size) Al \ Cu wire _ runs of (size) Al \ Cu wire					
ANTICIPATED MONTHLY USAGE IN KWH: ELECTRIC MOTOR LOAD (Except A/C)						
ELECTRIC LOAD (No Motors)         Interior Lighting       kW         Exterior Lighting       kW         Electric Cooking       kW         Receptacles       kW         Water Heater       kW         Other       kW         Refrigeration       kW         Emg. Strip Heat       kW         Air Conditioning       tons         Submit a load schedule when available	Phase     Number of motors     HP     Voltage					
GREAT LAKES ENERGY Power. Purpose. You.	xt. 1910 (f) gtlakes.com ordination@glenergy.com truestreamfiber.com					

#### **CONT'D. ELECTRICAL SERVICE APPLICATION**

WO Number:

#### SITE DRAWING AND MEMBER RESPONSIBILITIES

1. Sketch property/building sit	1.	Sketch	property/	/building	site.
---------------------------------	----	--------	-----------	-----------	-------

- 2. Indicate the desired location for your meter.
  - Try to place it on the side nearest the GLE electrical pole. Be aware that GLE may require that the meter be placed in an alternate location.
- **3.** If there is no building on the property, please stake the 4 corners of the proposed building.
- 4. Check off any of the following underground facilities you may have and **clearly mark or flag them on your site.** 
  - Routes of buried water and propane gas lines
  - Buried electric lines to personal buildings
  - Septic tanks and drain fields
  - Survey markers and satellite/antenna wires
  - Well location

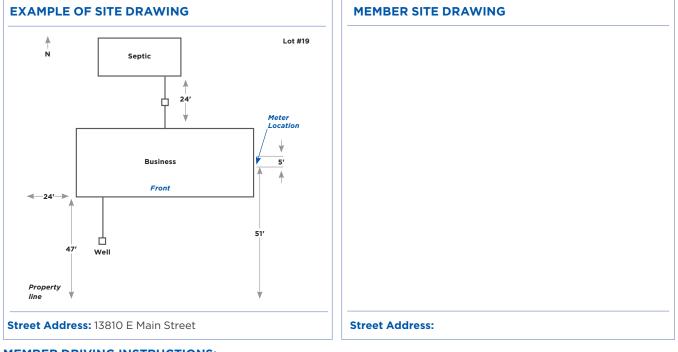
- For underground service, GLE requires a 15 foot wide path route that is free from dirt piles, debris, and construction material.
- The rough grade of the site must be within 6-inches of the finish grade.
- Member is responsible for final site restoration.

By signing this document, I agree and understand this list of responsibilities. *Failure to complete responsibilities may result in delay.* 

Applicant's Signature:

Date:

#### GLE will not be liable for damages resulting from applicant's failure to mark out locations or from incorrect marking.



#### MEMBER DRIVING INSTRUCTIONS:



1-888-485-2537, ext. 1910

🌐 gtlakes.com

memberservice coordination @glenergy.com

truestreamfiber.com

ADDITIONAL PRODUCTS & SERVICES

Account Number: WO Number:

## Please check all that apply to receive more information. All programs subject to eligibility, change, and cancellation. THE PEOPLE FUND **ELECTRIC VEHICLES** Yes! I want to enroll my account(s) in the People Rebates for electric vehicles and smart Fund to help charitable organizations in my charger installations. community by having my bill rounded to the nearest dollar each month. AUTOMATIC BILL PAYMENT Save checks, stamps and time when your bill is ENERGY EFFICIENCY automatically deducted from your checking or Energy efficiency programs and rebates savings account. help save money. More information is accessible at gtlakes.com. OTHER: **TRUESTREAM INTERNET AND VOICE SERVICES** Residential and business packages are available. Register at truestreamfiber.com. **GENERATORS** Receiving information on generator installation and safety. Once your new service is complete, visit us at **gtlakes.com** to access your account online. View and pay your electric bill Set-up or modify AutoPay Sign-up for paperless billing Update your personal information Track your electricity use Report a power outage YOU CAN ALSO DOWNLOAD OUR APP FOR ACCOUNT ACCESS. SEARCH FOR "GLE" IN THE APP STORE. Applicant's Name (print): Date: Applicant's Signature:



1-888-485-2537, ext. 1910

memberservicecoordination@glenergy.com

truestreamfiber.com

gtlakes.com

3