

# Truestream marks milestones with many more on the horizon



*Shaun Lamp*  
President & Chief Executive Officer

December is a time when many people look back on the accomplishments of the past year and look forward to achieving new goals in the year to come. In the same way, it makes this month's issue of PowerTalk a great time to share some exciting news about GLE's Truestream service.

First, in early November, GLE eclipsed the 15,000-subscriber mark for its Truestream fiber internet service. **That means we've added more than 3,500 homes and businesses to the Truestream family since the start of 2022.** It's rewarding to hear from members about how life-changing the service has been for them.

Expanding this network is a big job, which includes many steps along the way. The first step in bringing Truestream service to any area is a process known as "fielding." During this step our crews visit an area to collect data including the type of residence, pole information, and other data, related to infrastructure. This information, along with other data is then used to determine where and when we will expand the network next. This work was completed in the Waters and Kalkaska service areas earlier this year, is under



way in the Scottville service area, and will soon begin in the Reed City service area.

This leads me to the second half of the exciting Truestream news we have to share: Our construction plans for the year ahead. In 2023 we are looking forward to expanding the Truestream network further into parts of the Hart and Newaygo service areas. In all, construction is planned in 16 areas within this region.

Construction is already underway in parts of the Hart service area, which includes rural parts of Oceana, Muskegon, and Newaygo counties. In these areas crews will begin connecting Truestream service to homes as early as spring of 2023.

**The chart below lists all the areas where we are planning construction for 2023. If you are unsure if you live in one of these areas, visit [truestreamfiber.com/status-map/](https://truestreamfiber.com/status-map/).** Simply enter an address to the search field on the map to find the name of the area where you live and the phase of construction for that area.

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## 2023 TRUESTREAM FIBER CONSTRUCTION

Service Area	Areas	Construction Begins	Connections Begin
<b>Hart</b>	Hart 1, Hart 2, Walkerville 2, Walkerville 3, Walkerville 4 <i>Muskegon, Oceana, and Newaygo counties</i>	Nov. 2022	Spring 2023
<b>Newaygo</b>	White Cloud 1, White Cloud 4, Newaygo 3, Casnovia 2, Morley 1 <i>Kent, Mecosta, Muskegon, and Newaygo counties</i>	Dec. 2022	Summer 2023
<b>Newaygo</b>	Howard City 2, Howard City 3, Pierson 3, Cedar Springs 1, Cedar Springs 2, Cedar Springs 3 <i>Kent, Montcalm, and Newaygo counties</i>	May 2023	Winter 2023

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For those members who live in areas not yet served by Truestream and not included in the list on the front page, I want to first thank you for your patience. We know many members are very eager to get this service and we are working hard to make that happen as soon as we can. In the meantime, be sure to set up or login to your online account and share your interest in Truestream service. Not only does this help us as we plan for our next construction phases, but you'll also receive regular updates from us about Truestream construction progress. We also regularly post updates at [truestreamfiber.com/news/](http://truestreamfiber.com/news/).

Finally, it's important to note that building a network of this size and scope is a complex, multi-step, multi-year process that can be affected by many factors such as weather, permitting, and funding availability. These factors can affect our expected construction timelines.

We look forward to getting many more members connected to all that Truestream has to offer in the months to come.



## Have you 'shared your interest?'

If you are a GLE member who lives in an area where Truestream internet service is not yet available, we want to know about your interest in subscribing to the service in the future.

### Here are the top three benefits of "sharing your interest" in Truestream:



Members who share their interest in Truestream will get regular email updates on the status of our construction efforts and will be among the first to find out when we are moving construction into their area.



If you share your interest with us, you'll also be provided with information that will get you on the fast track to registering for the service once it is coming your way



The number of people who have shared their interest in Truestream in an area is one of several important factors GLE uses when deciding where and when to expand the fiber network next.

Sharing your interest is easy. The best way to do it is through your online GLE account. If you haven't set yours up already, it only takes a few minutes and can be done by visiting [gtlakes.com](http://gtlakes.com) and clicking on the red "Login to Your Account" button. Sharing your interest is just one of the many options available through your online account.

## HOLIDAY CLOSINGS: *Our offices will be closed, but staff remain on-call.*



**CHRISTMAS**  
December 23rd & 26th




**NEW YEARS**  
January 2nd



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