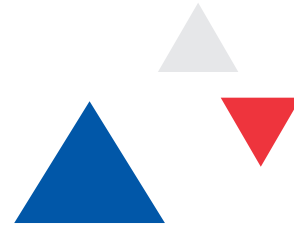


power talk

A SUPPLEMENT TO MICHIGAN COUNTRY LINES



We must be good stewards of our environment



Shaun Lamp
President & Chief Executive Officer

As a father, it's important to me that I help ensure my family has a safe, secure, and sustainable environment to call home. On a small scale that means making sure the heat, plumbing, and electricity work and that our home is well maintained to keep us safe from the elements.

I feel much the same way about my role here at GLE. We are stewards of an organization that was born more than 85 years ago out of a cooperative effort to bring electricity to rural communities. The GLE team does not take lightly the responsibility we have to ensure the cooperative continues to provide a safe, secure, and sustainable environment for our members and the communities we serve.

With another Earth Day on the horizon, I can't help but think about how interconnected our personal and business environments are to the global environment we all share. They all affect each other.

At GLE, our commitment to the environment isn't just something we think about around Earth Day. It's an ongoing effort.

About 60 percent of the energy GLE supplies comes from carbon-free sources. About 17 percent is generated by wind and solar sources and those numbers are expected to increase in coming years.

We have integrated many energy efficiency programs in our daily operations. This includes everything from automatic lighting control systems in our offices to recently adding two hybrid vehicles to our truck fleet - with more to come.

We hold ourselves to many high standards. Among them are 10 state-mandated performance standards. In 2022 GLE met all 10 of these standards. The efforts we make to regularly meet these standards not only help us provide better service for our members, but we are also improving our efficiency and impact on the environment. For example, the many steps we take to improve reliability mean fewer outages, which means fewer trucks on the road doing restorations.

We offer many ways for our members to get in on going green. In addition to our Energy Wise program, which offers members many rebate incentives on the purchase of energy-efficient products, members also can sign up for e-billing which eliminates the need to send you a paper bill in the mail. One paper bill might not seem like much, but if you consider that GLE has more than 126,000 members spread out across portions of 26 counties, a combined effort can add up and make a big difference over time.

Whether it's something as small as turning off a light when you leave the room, choosing e-billing, or something on a much larger scale, there are many ways we can all be good stewards for our environment to make sure it's safe for many generations to come.



WHAT'S WITHIN YOUR POWER?

Our members do extraordinary things with electricity, and we're proud to support them with electricity that is extraordinary, too.

▶ Visit gtlakes.com/whats-within-your-power/





Paperless billing: Making a difference made easy

When Earth Day rolls around each year, for many people it serves as a good reminder to look for changes they can make in their daily lives to help the environment. Although some steps are easier to take than others, Great Lakes Energy offers an easy way to help save time, money, and the environment all at the same moment: Paperless billing.

When you sign up to receive your bills from GLE electronically, you'll no longer receive a paper bill in the mail each month. Instead, you'll get an email when you have a new statement available. You can then log in to your online account or the GLE mobile app to review and pay your bill.

Members who choose paperless billing are not only helping save trees, but they are also saving themselves time, the cost of postage and checks, and some clutter around the house.

Enrolling in paperless billing is easy.

Through your online account:

- ▶ Log in
- ▶ Click on "My Information" under the "My Profile" tab
- ▶ Click on "Update My Paperless Settings"

Through the GLE mobile app:

- ▶ Log in
- ▶ From the "Home" screen, tap on "More"
- ▶ Tap on "Settings"
- ▶ Tap on "Billing"

Don't have an online account or the mobile app?

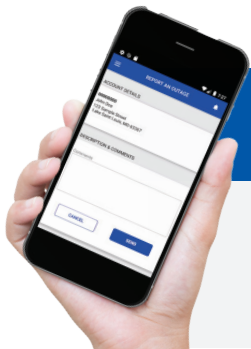
Creating an online account is easy

- ▶ Visit gtlakes.com.
- ▶ Click on the red "Login to Your Account" link.
- ▶ On the next page, click on "New User" link.
- ▶ On the next page enter your account information and email address.
- ▶ Click "Submit" and follow the remaining prompts.
- ▶ Complete instructions for creating your online account are available online at gtlakes.com/account-information/.

All it takes is a few minutes and a few clicks, keystrokes, or taps and you'll be on your way to joining thousands of other GLE members who are enjoying the convenience, cost-savings, and environmental conservation that paperless billing offers. When it comes to helping the planet, small changes made by many people, can make a big difference.

There's more!

Besides serving as your path to paperless billing, many other useful and timesaving features are available through both your online account and the mobile app. Some examples include outage reporting, energy use monitoring, notification management, automatic bill payment, and much more.



DOWNLOAD OUR FREE APP TODAY



- ▶ Report your outage with the click of a button
- ▶ Easily monitor your usage
- ▶ Take advantage of 24/7 account access & bill pay



Headquarters:
1323 Boyne Avenue,
Boyne City, MI 49712

gtlakes.com

facebook.com/greatlakesenergy

truestreamfiber.com

facebook.com/jointruestream

(888) 485-2537

glenergy@glenergy.com

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