

# Concern for Community



Through our People Fund program, participating GLE members allow us to round up their electric bill to the next dollar. That small amount of change each month adds up to fund grants that help meet our local community needs.

Grants are awarded by a volunteer board of directors divided into three committees based on areas – central, north, and south. Directors meet twice per year to award grants to local organizations.

More than \$5 million in People Fund grants have been awarded to nonprofit organizations since 1999 to support senior citizen and youth programs, housing projects, medical and health services, educational programs, and more.



## Value-Added Services

Members receive 10 issues of Michigan Country Lines magazine per year, a monthly bill insert newsletter, monthly e-newsletters, and communications through social media and other strategies.

GLE also offers a host of other value-added products, services, and programs including:

- Classroom grants
- Community solar program
- Electric safety demonstrations
- Industry-focused scholarships
- Renewable energy programs



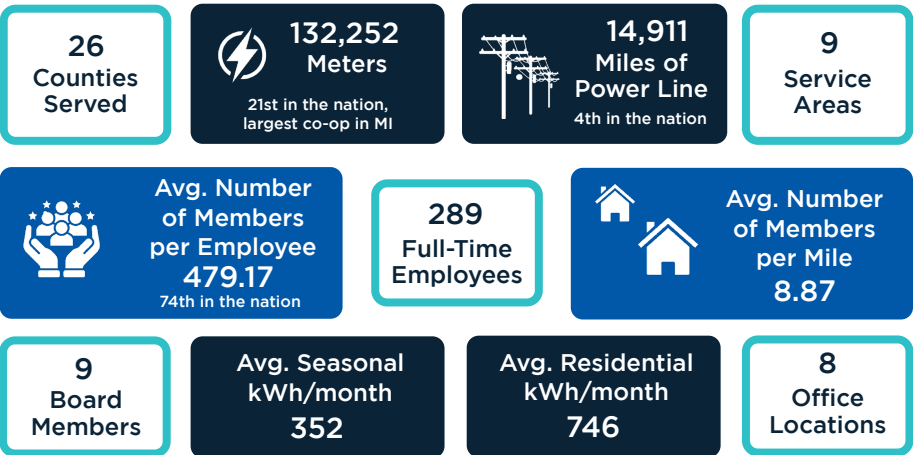
## Our Mission

Built and led by the communities we serve, we connect our members to innovative energy and communications programs and services.

## About Us

Great Lakes Energy (GLE) is one of the largest member-owned electric cooperatives in the nation. Since 1937, our success has been built around the mutual trust we share with our rural Michigan members.

## QUICK FACTS<sup>1</sup>



<sup>1</sup> Based in part on 2024 KRTA data; out of 815 electric co-ops nationwide.

## Cooperative Principles

Cooperatives worldwide operate in accordance with a shared set of core principles and values, which sets electric cooperatives apart from other electric utilities and puts the needs of their members first.

1. Open and Voluntary Membership
2. Democratic Member Control
3. Members' Economic Participation
4. Autonomy & Independence
5. Education, Training, & Information
6. Cooperation Among Cooperatives
7. Concern for Community



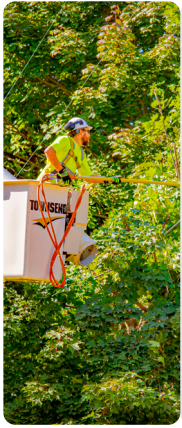
### CONTACT INFORMATION

Phone and outage reporting: 888-485-2537

Website: [gtlakes.com](http://gtlakes.com)

Facebook: [facebook.com/greatlakesenergy](https://facebook.com/greatlakesenergy)

General inquiries/media: [glenergy@glenergy.com](mailto:glenergy@glenergy.com)



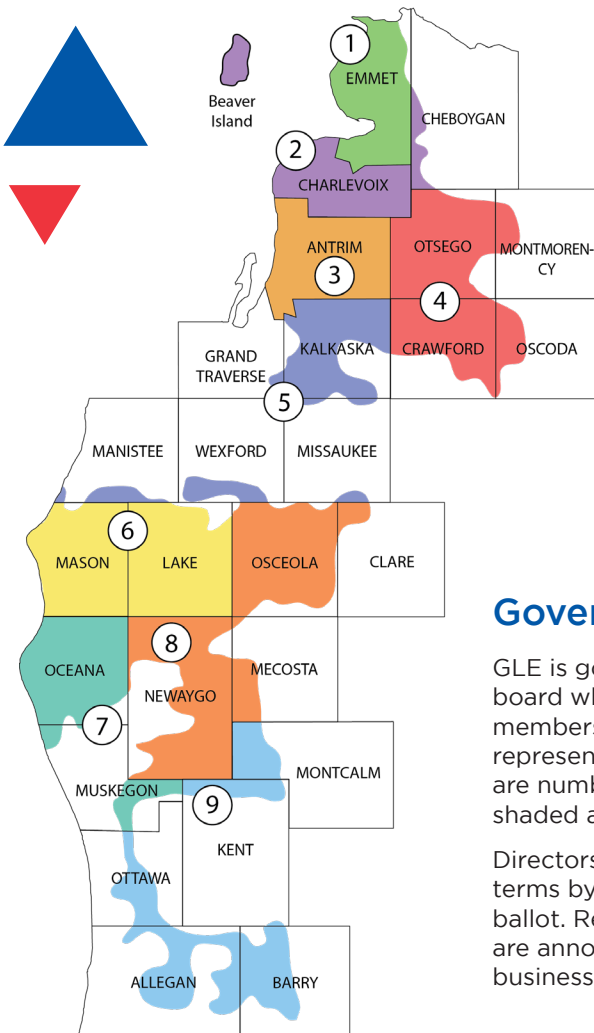
## Reliability

When ranking our services, GLE members place reliable electric service at the top. Reducing average outage time is an annual goal at GLE. The addition of more line protection devices, use of new technologies, improvements to major power line circuits, and ongoing vegetation management to limit tree damage to power lines are all helping to get the lights back on safely and faster for GLE members during storms. Our reliability upgrades have improved service for thousands of members and helped GLE continue to meet state standards that safeguard consumers from unreliable electric service.



## Energy Profile

Our power supplier is Wolverine Power Cooperative (WPC), a generation and transmission cooperative whose member-owners include GLE and five other electric cooperatives. We work closely with WPC to ensure we have adequate power supply that meets the needs of our members. Today, Wolverine provides members with a fuel mix that has nearly twice the amount of clean energy as the regional average. They are on track to provide our members with 100% carbon-free electricity by 2030—a full decade ahead of Michigan's 2040 target.



## Service Territory

We serve rural parts of 26 counties along the western side of Michigan's lower peninsula. See the map for details - shaded areas indicate our service territory.

Headquartered in Boyne City, GLE also has service centers in Hart, Kalkaska, Newaygo, Reed City, Scottville, Waters, and Wayland.

## Governance

GLE is governed by a nine-member board who are elected by GLE members within their district, but represent all members. Their districts are numbered and coordinate with the shaded areas on the map.

Directors are elected to three-year terms by a mail-in ballot or online ballot. Results of the annual election are announced at GLE's annual business meeting.

## Energy Efficiency Programs



GLE offers energy efficiency programs for all members. Members pay a surcharge on their bills to help fund the Energy Wise program. Through the Energy Wise program members can

offset costs by taking advantage of cash incentives for energy-saving equipment and efforts. Property values are improved and energy-efficient businesses tend to have healthier, more productive employees. Residents report feeling better in their homes. For more information visit [gtlakes.com/energy-wise](http://gtlakes.com/energy-wise).

## Truestream Fiber Network



Truestream is GLE's fiber to the home network that serves to connect rural members to high-speed internet

and voice service. As of Dec. 2025, nearly 30,000 members are connected to this life-changing service that is bringing high-speed internet and voice services to rural, underserved areas. For more information visit [truestreamfiber.com](http://truestreamfiber.com).

