

Honoring the crews **who keep you connected**



Shaun Lamp

President &
Chief Executive Officer



Every year, Lineworker Appreciation Day gives us a moment to pause and recognize the remarkable individuals who build, maintain, and restore the electric service our members rely on. At Great Lakes Energy, **April 18** is more than a date on the calendar; it's a reminder of the grit, professionalism, and dedication that define our lineworkers and our organization.

Lineworkers are often the most visible ambassadors of our cooperative. They are the ones climbing poles in bad weather, working long hours after storms, responding at a moment's notice whenever an outage occurs. Their work is physically demanding, highly technical, and carries real risk. Yet they perform it with skill, courage, and a quiet sense of purpose. They understand that every repair restores comfort, safety, and peace of mind to the members we serve.

Becoming a lineworker at GLE requires a unique blend of commitment, resilience, and expertise. It means being willing to make personal sacrifices, such as time away from family, and being prepared to take on technically and physically demanding work with an unwavering focus on safety.

That's why the path to becoming a journeyman lineworker is not an easy one.

Although not required, some lineworkers begin their path to earning their journeyman certification through a pre-apprenticeship program such as those offered at Alpena Community College, Lansing Community College, or Northern Michigan University. GLE is proud to support aspiring lineworkers who choose this step in their career path through our scholarship program.

Once hired by GLE, an apprentice lineworker must complete 7,000 on-the-job learning hours under the guidance of a journeyman. They must also complete 320 hours of classroom, technical, and safety training and obtain a Class A commercial driver's license.

GLE lineworkers also take part in regular training to keep their skills sharp. Some examples include annual refreshers on emergency procedures such as making mayday radio calls and pole-top rescue techniques, reviewing proper lock-out/tag-out safety procedures, and reviewing proper care, use, and inspection of their personal safety equipment.

Lineworker Appreciation Day is an opportunity for all of us to express gratitude, not just for the long hours worked or the storms weathered, but for the way in which GLE's lineworkers reflect the spirit of service that defines this entire organization. Their dedication ensures that Great Lakes Energy remains strong, reliable, and rooted in our mission to serve.

I am proud of our lineworkers and of the employees who support them.

To our members, I want to extend our thanks for your continued support and for trusting us to keep your homes, businesses, and communities powered and connected.

Mark Your Calendar



APRIL 18

**National Lineworker
Appreciation Day**

Going green is easy with paperless billing



When Earth Day rolls around on April 22 every year, for many people it serves as a good reminder to look for changes they can make in their daily lives to help the environment. Although some steps are easier to take than others,

Great Lakes Energy offers an easy way to help save time, money, and the environment all at the same time: **Paperless billing.**

When you sign up for paperless billing, you'll no longer receive a paper bill in the mail each month. Instead, you'll receive an email when a new statement is available. You can then log in to your online account or the GLE mobile app to review and pay your bill.

Members who choose paperless billing are not only helping save trees, but they are also saving themselves time, the cost of postage and checks, and reducing clutter around the house. Paperless billing also cuts postage, printing, and processing costs for your co-op.

You can enjoy additional convenience and peace of mind by enrolling in automatic bill payment as well. With this service enabled, your bill will be paid automatically on the due date every month. You can pay with a debit or credit card, but the preferred option is to have payments automatically deducted from your bank account, eliminating the hassle of card expiration dates.

Enrolling in paperless billing is easy.

- ▶ Just log in to your online account or the GLE mobile app and select "Paperless Billing" under the "Settings" menu.

Don't have an online account? Setting one up is easy!



Visit gtlakes.com and select the red "Login to Your Account" link. On the next page, click on the "Register Now" link and follow the prompts.

..... **OR**



Download the GLE mobile app, select the "Register now" link and follow the prompts.

All it takes is a few minutes and a few clicks, keystrokes, or taps, and you'll be on your way to joining thousands of other GLE members who are enjoying the convenience, cost-savings, and environmental conservation that paperless billing offers. When it comes to helping the planet, small changes made by many people can make a big difference.



More information on all of the many services available through your online account and the GLE mobile app is available at gtlakes.com/account-information.



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