

power talk



Celebrating National Co-op Month: The difference is you

A message from Shaun Lamp, President & CEO



October is National Co-op Month, a time to recognize what makes Great Lakes Energy unique: our members. For nearly 90 years, GLE has provided reliable electric service while investing in the communities we serve. Because we are a member-owned cooperative, every decision we make is guided by the needs of the people and communities we call home.

From expanding high-speed internet access through Truestream to supporting local students, organizations, and community projects, our commitment extends far beyond delivering electricity.

As we celebrate National Co-op Month, be sure to check out the many promotions we have planned to say thank you for your trust and support. The difference has always been our members, because the difference is you.



Here's what your cooperative is doing for you

We're proud to provide reliable, local service to the communities we call home. With more than **290** local employees, we maintain **15,000+** miles of power line and service **134,000+** meters across **26** counties from **8** local offices. And because outages don't follow a schedule, our crews are available **24/7** to keep the lights on for our members.



COMMUNITY COMMITMENT

Making a difference close to home through support for schools, student scholarships, Classroom Grants, Washington Youth Tour, Powertown, safety education programs, and community organizations.



CLEAN ENERGY

GLE provides members with a diverse fuel mix that includes nearly twice the amount of clean energy (60%) as the regional average (35%).



MEMBER CONVENIENCE

Online accounts, mobile app, outage alerts, energy insight tools, Auto Pay, budget billing, and multiple payment options for your ease and peace of mind.



TRUESTREAM

Since 2018, Truestream has connected 31,000+ members with reliable high-speed fiber internet and voice service in rural communities.



ENERGY SAVINGS

Members can be rewarded for saving energy by using our Energy Wise program. It gives members rebate options for making smart energy choices.



PEOPLE FUND

Members round up their bills to the next dollar and those spare change donations have helped award more than \$5.2 million in grants to local non-profits since 1999.

Don't miss out on the National Co-op Month fun!

Last month, we shared details about the many ways Great Lakes Energy is celebrating National Co-op Month. Now that October has arrived, it's time to join the fun and take advantage of the giveaways, prizes, and member appreciation activities happening throughout the month.

Have you earned your TV giveaway entries?

Residential and seasonal members can earn entries for our TV giveaway by participating in convenient account services. Current participants are already eligible, and new enrollments during October can add even more chances to win.

Earn entries through:

- Auto Pay using a bank account (ACH): 3 entries
- Paperless Billing: 2 entries
- Auto Pay using a credit or debit card: 1 entry
- Online Account Enrollment: 1 entry

If you've been meaning to sign up for one of these services, now is the perfect time.

Stop by your local office.

While you're out and about this month, stop by your local GLE office and enter to win an energy-efficiency gift basket. One winner will be selected at each office location, with prizes including a Google Nest smart thermostat, LED bulbs, a smart power strip, a solar lantern, and more.



Member favorites are back!

Don't forget to pick up your complimentary calendar and other appreciation gifts while supplies last. These annual Co-op Month traditions have become member favorites, and we're excited to bring them back again this year.

Thank you for your membership!

The people behind your power: Meet Melissa Dragicevich

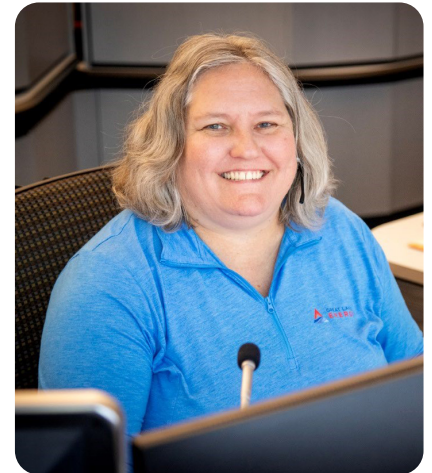
When Great Lakes Energy members report an outage or call with a concern, they may find themselves speaking with Melissa Dragicevich, a dispatcher whose commitment to helping others has been a lifelong calling.

Before joining Great Lakes Energy, Melissa spent 24 years as a 911 emergency dispatcher, serving as a calm and reassuring voice during some of life's most challenging moments. While her career path has changed, her passion for helping people remains the same.

Today, Melissa plays a vital role in coordinating Great Lakes Energy's field operations. She dispatches crews, monitors outages, processes emergency calls and service orders, and helps ensure lineworkers and contractors have the information they need to respond safely and efficiently.

Outside of work, Melissa enjoys cross-stitching, playing video games, and camping with her husband and their three Boston terriers, Wynn, Rio, and Caesar. One of their favorite destinations is Aloha State Park near Cheboygan.

Whether she's coordinating outage response, supporting crews in the field, or enjoying Michigan's outdoors, Melissa's caring nature shines through in everything she does. She is one of the many dedicated employees working behind the scenes to power the communities we serve.



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